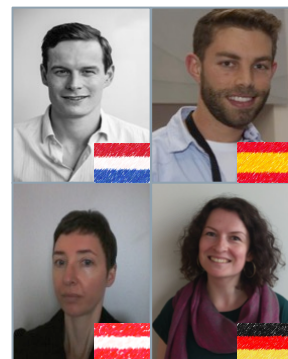


LATVIA



Mrs. Dr. Evija Palceja
National Coordinator



Ministry of Health
Republic of Latvia

LATVIA – HEALTH CARE SYSTEM

- Tax financed
- Defined state budget for health care services

Health care financing model:

- **State** compensated treatment
- **Self-paid** services by patients
- **Private** voluntary insurance

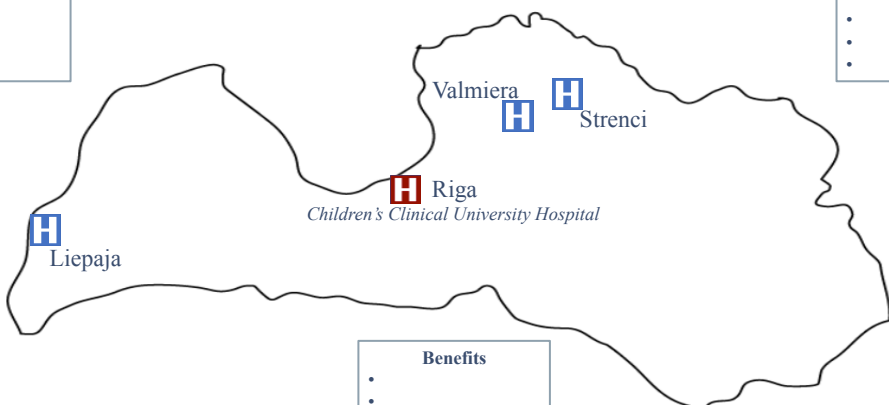
Numbers:

- 1.969.000 inhabitants (nearly 1 Million inhabitants in Riga)
- 25 General hospitals
- 7 Mental health hospitals
- 8 Other Specialized Hospitals
- Public expenditure on health at 5,9% of GDP
- Life expectancy at birth 74,3 years (80,6 years OECD average)

Practical summary:

- Shortage of staff
- Lean thinking
- Patient committee





EUROPEAN REFERENCE NETWORK

What

-
-
-

How

-
-
-

Benefits

-
-
-

Valmiera

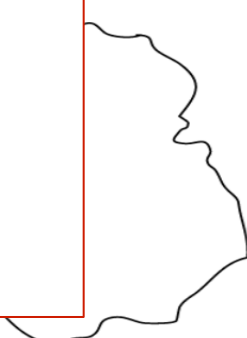
Strenči

Riga
Children's Clinical University Hospital

Liepaja

ERN- EYE
ERN- PeadCan

HOPE AGORA 2017
Organisational Innovation
in Hospitals and Healthcare



EUROPEAN REFERENCE NETWORK

What:

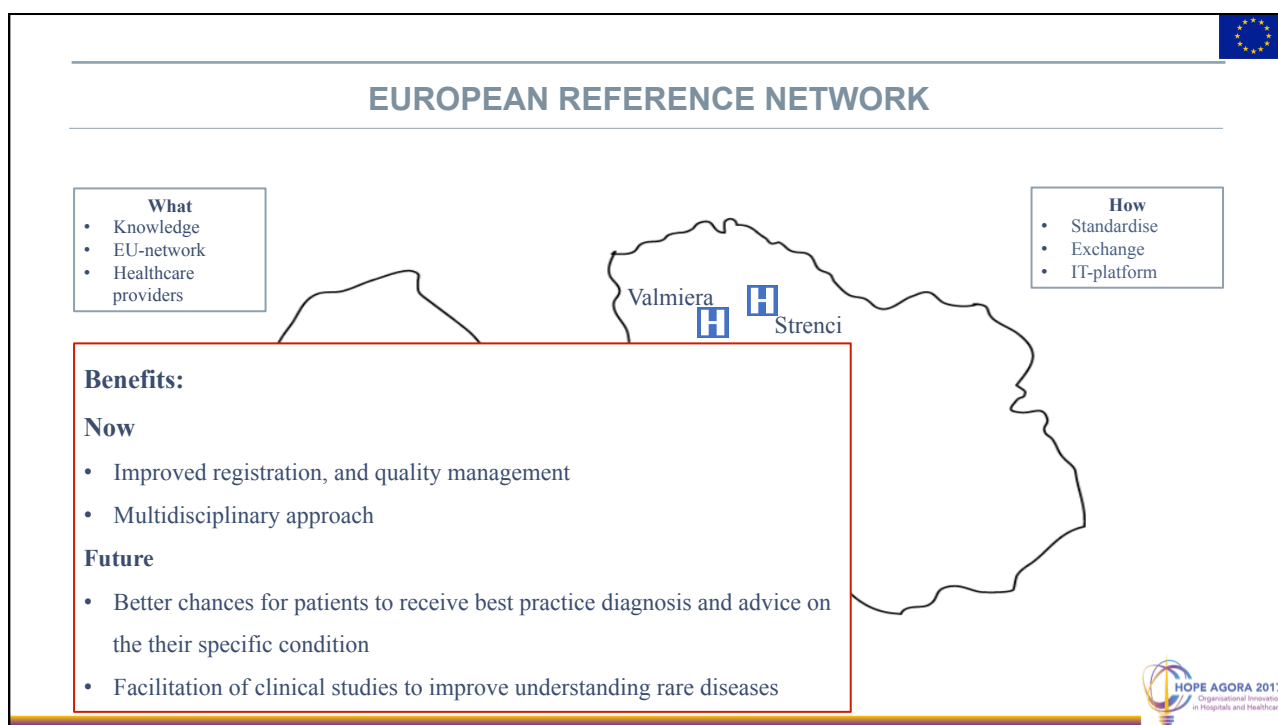
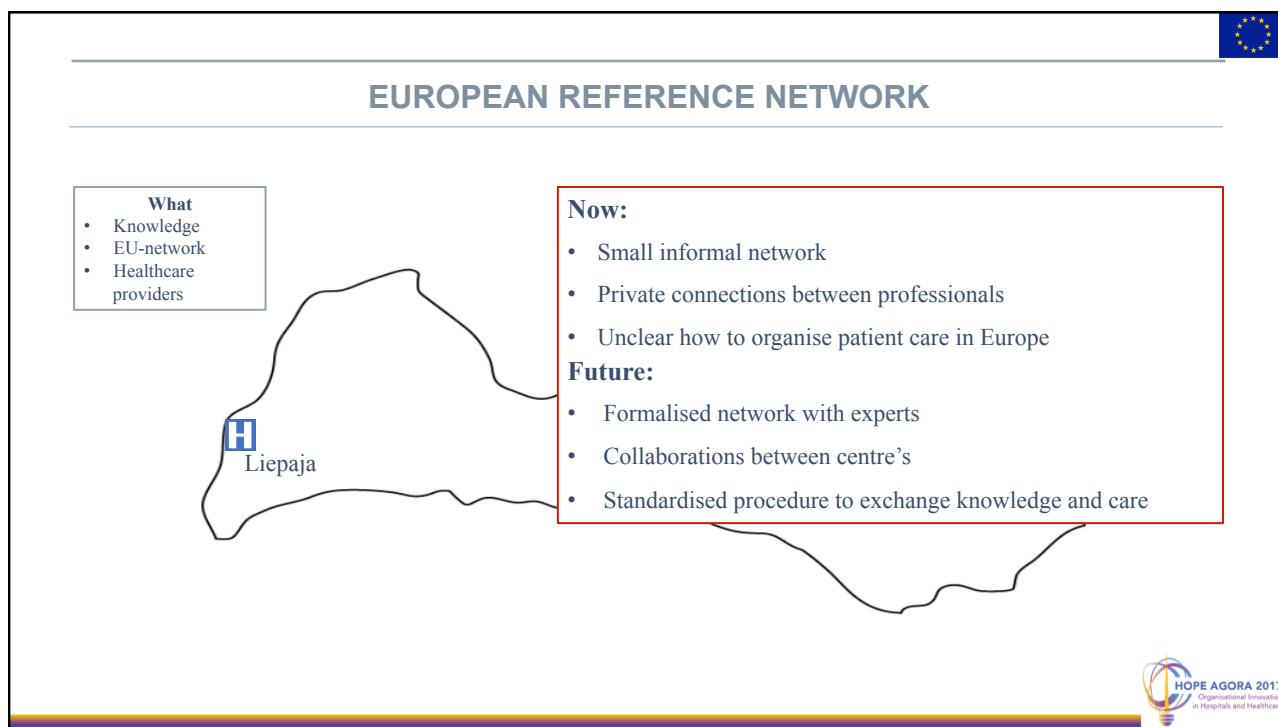
- Consolidation of knowledge and expertise across European countries
- Barrier free access to best practices in Europe
- Interesting for both medical- and organisational level

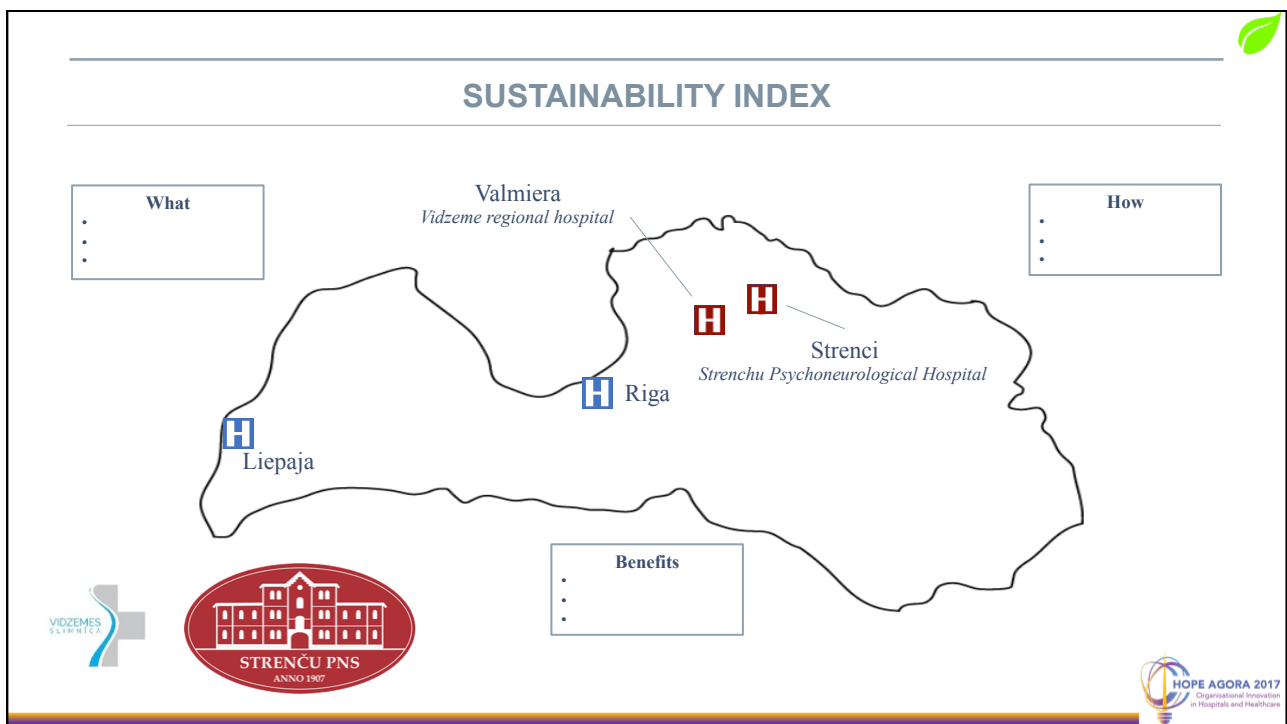
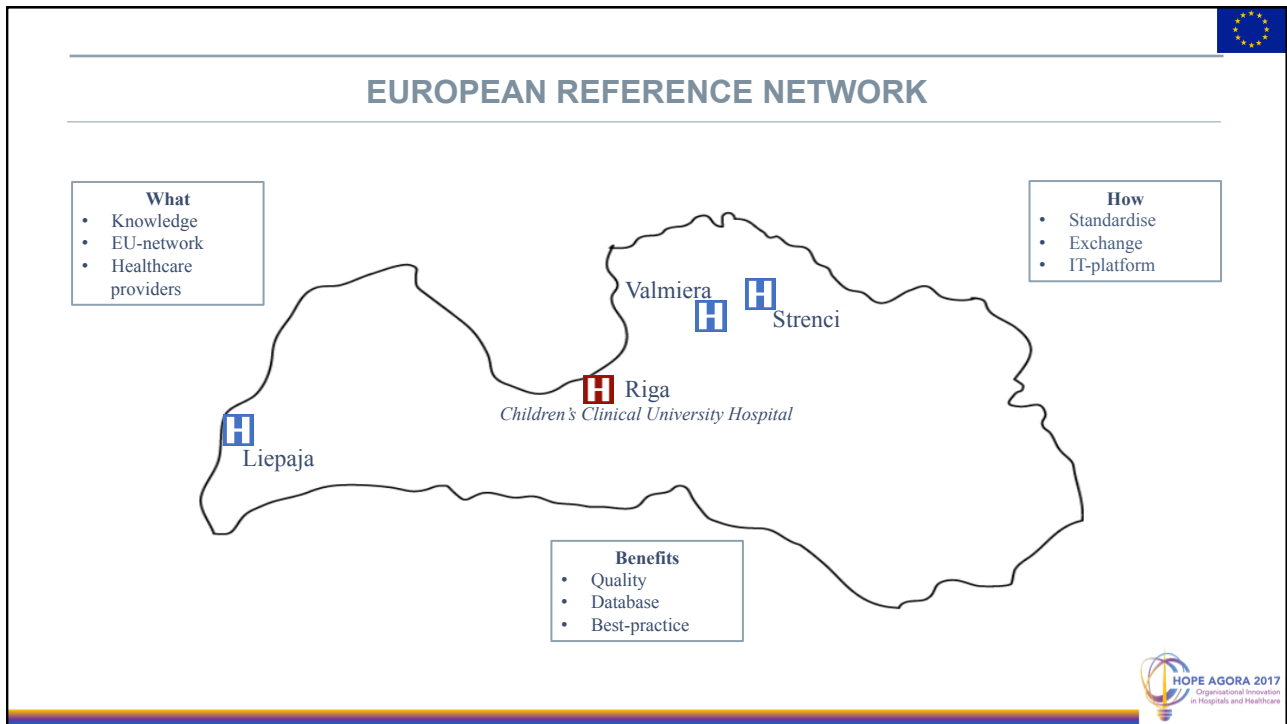
Why:

- Small country
 - Low number of rare diseases
 - Less experiences

More information: https://ec.europa.eu/health/ern/policy_en

HOPE AGORA 2017
Organisational Innovation
in Hospitals and Healthcare

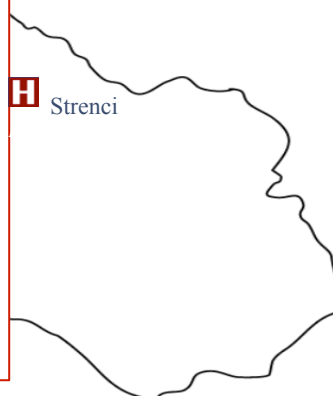




SUSTAINABILITY INDEX

What

- Strategic management tool to establish the level of sustainability and corporate responsibility.
- Funded by Latvian organisation in cooperation with Swedish embassy
- Not only used in healthcare facilities
- Ranking by four categories (platinum, Gold, Silver and Bronze)
- More information: <http://incsr.eu/lv/novertejums/ilgtspejas-indekss/>



SUSTAINABILITY INDEX

What

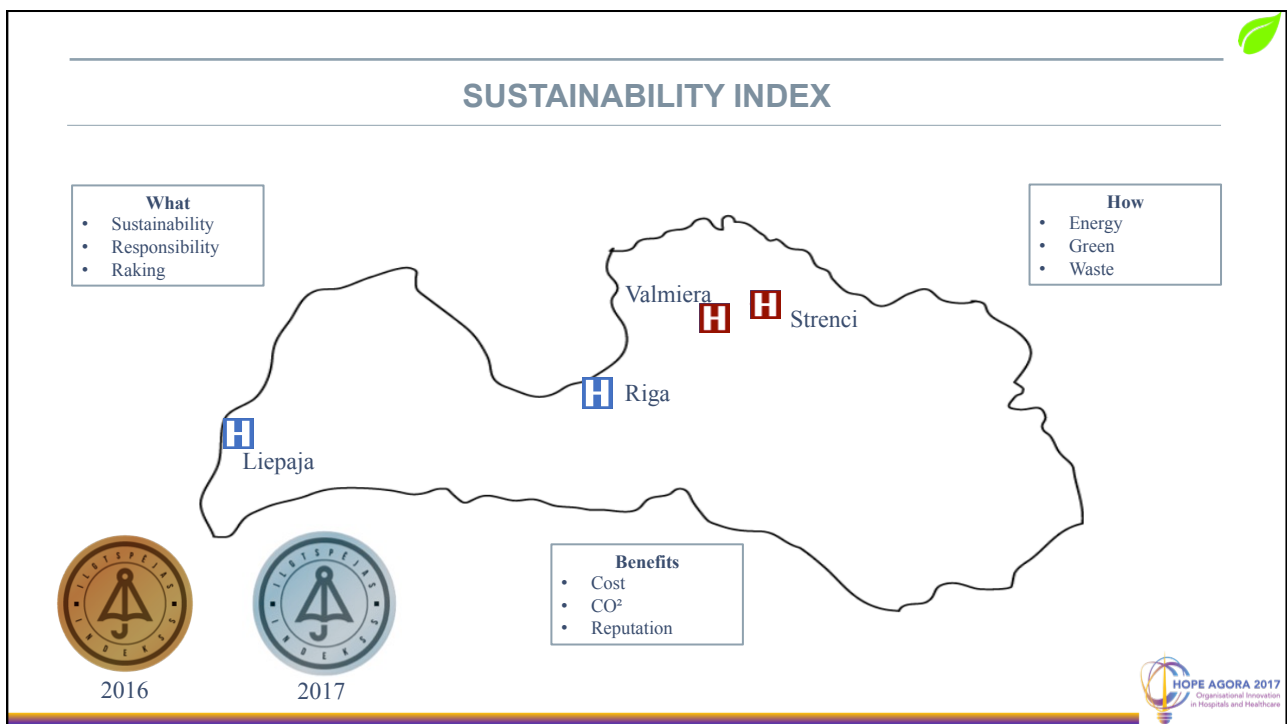
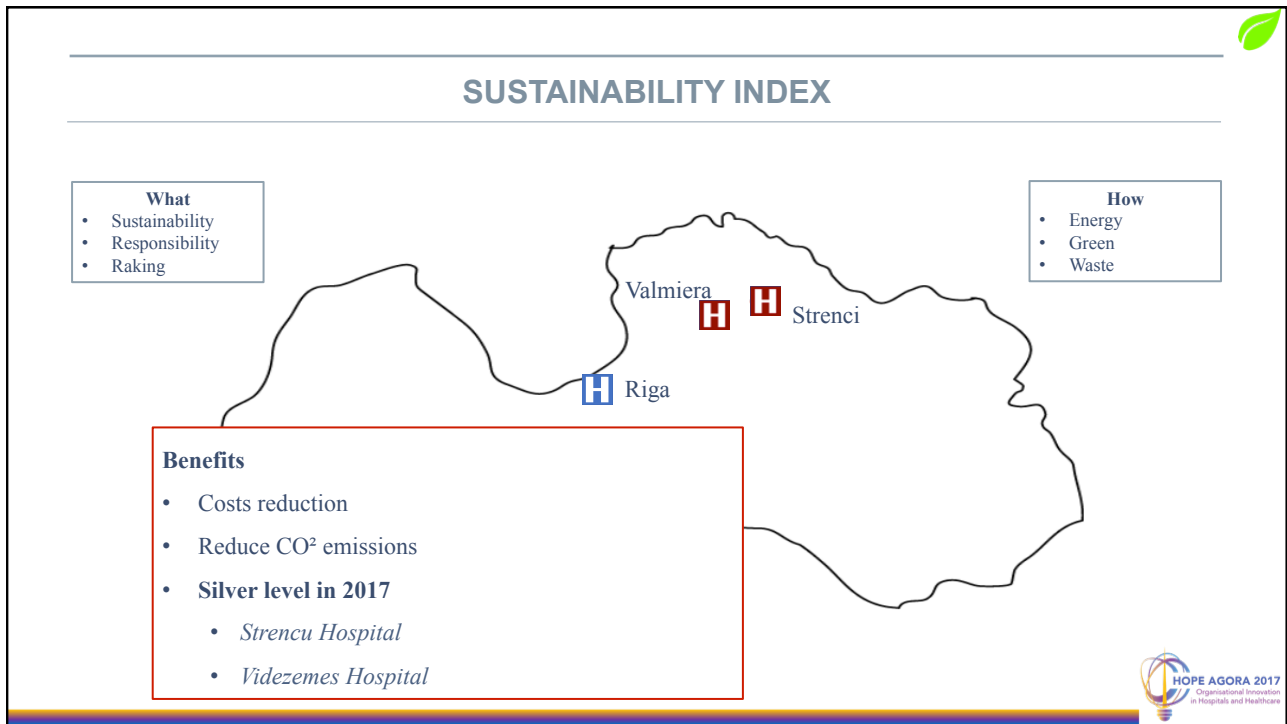
- Sustainability
- Responsibility
- Raking



How

- Reduction of energy consumption by:
 - changing bulbs in LED lights
 - regulation heating systems
- Procurement of 'Green' products
- Reduce paper consumption by working more electronically
- Education of staff to sort waste correctly and reduce waste
- Involvement of employees in environment protection activities:
 - Tree planting
 - Promoting use of bicycle





THANK YOU FOR YOUR ATTENTION!

Paldies par Jūsu uzmanību!

Mrs. Dr. Evija Palceja
Mr. Jisk Vellenga
Mrs. Margarete Karlin
Mrs. Melanie Waitz
Mr. Víctor Fradejas



HOPE AGORA 2017
Organisational Innovation
in Hospitals and Healthcare