



HOPE AGORA 2017
Organisational Innovation
in Hospitals and Healthcare



Veneto



hope
European Hospital and
Healthcare Federation

ITALY







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Europe now

- Aging population
- Expenses of health care are increasing
- Resources are limited





Aims for the healthcare

- Greater effectiveness
- Improve collaboration
- Search for cheaper health models

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ITALY INNOVATION

1 Organizational innovation in Veneto Region



21 Health social local units

Since 2017

9 Health social local units

5 millions inhabitants

MAINTANING:
2 University Hospitals
1 Public institute for care and research (IOV)
2 Private institutes for care and research

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ITALY INNOVATION

1 Organizational innovation in Veneto Region

- Cuts down only the expenses of administration. The good quality and variety of services still remain
- Less bounderies and thus easier to collaborate
- Better communication




Schiavonia Hospital 2015⁴



ITALY INNOVATION

2 Tecnological support for communication

-A new software solution developed in Veneto Region

-The patient finds out in advance the waiting time in different Emergency Units and so it is easier for him to choose the Hospital where to go



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ITALY INNOVATION

2 Tecnological support for communication

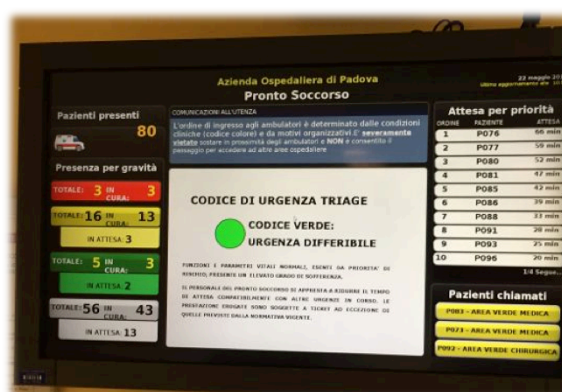
- Makes the emergency system more transparent
- Gives the patients a better image of the emergency system and reduces the waiting time



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ITALY INNOVATION

② Technological support for communication



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ITALY INNOVATION

③ Improving clinical networks.

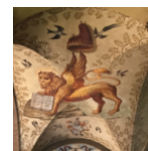


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③ Improving clinical networks.

The 5 key points of the innovation



1. Involving all the structures (Hospitals, outpatient clinics, Intermediate, GPs)
2. Sharing same organizational protocols/clinical guidelines
3. Storing both in a legal and in structured way
4. Facilitating consultancy
5. Facilitating epidemiological works

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③ Improving clinical networks.

Such as:

- ◆ *Oncological Network*
- ◆ *Stroke Network*
- ◆ *Diabetes Network*
- ◆ *Alzheimer's Disease Netw.*
- ◆ *Rare Diseases Network*
- ◆ *Emergency Network*
- ◆ *Pain Therapy Network*
- ◆ *Transplant Newtwork*





ITALY INNOVATION

③ An example: Oncological Network



- It has catalysed commitments, efforts and pursuances of clinicians, managers, governing bodies and patients to homogenize regional oncological performance
- Uniform and even access to the best oncological health care in the whole Region
- High quality, patient centred services according to the same clinical pathways

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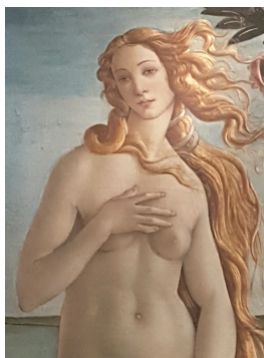
IOV is one of the highest ranked oncological research institutes in Italy

<https://salute.regione.veneto.it/web/rov/studi-clinici-in-corso>

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AS A CONCLUSION

- Italians are satisfied with their Health and Social System
- The life expectancy of the Italians is the longest in Europe



And some
of them live
for ever !



AS A CONCLUSION

- And what is behind their long life?

1. The good weather
2. Mediterranean cuisine
3. The cultural, ancient surroundings
4. The beautiful landscapes





ITALY
GRAZIE!



 **Varpu Puskala**

 **Julio C Santos Pastor**



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