



SPANISH TEAM

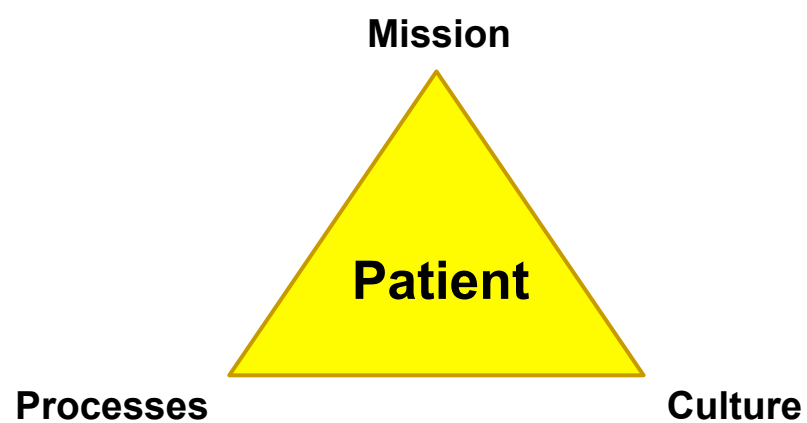


- Diogo Branco | Portugal
- Leena Makela | Finland
- Erik Smith | United Kingdom
- Renato Magalhães | Portugal
- Andreas Kuchenbecker | Germany
- Erika Hernekamp | Germany
- Michael Ryl | Switzerland
- Nikos Proestakis | Greece
- Gita Birstina | Latvia
- Aili Laasner | Estonia
- Marie Audoin | France
- André Bexiga | Portugal

Where we have been

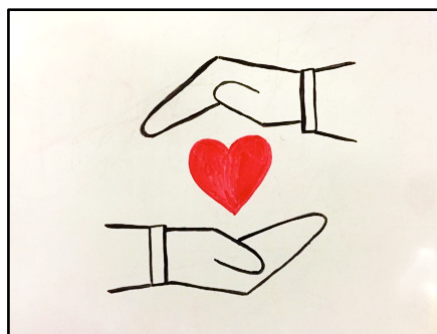


What we want to bring home?



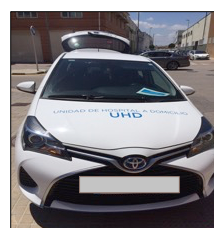
Mission

- Patient orientated
- Improve quality of life



Mission

- Improve the access to the health system
- Strengthen outpatient sector



Mission

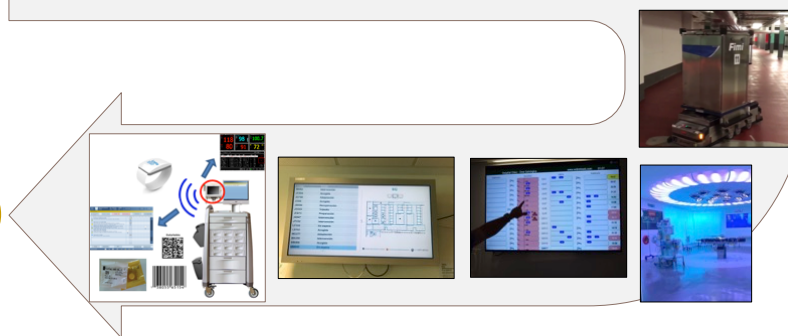
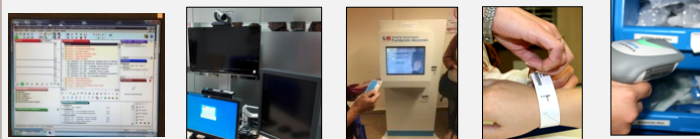
- **Effectiveness**



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Processes

- **Patient journey & Information Technology**



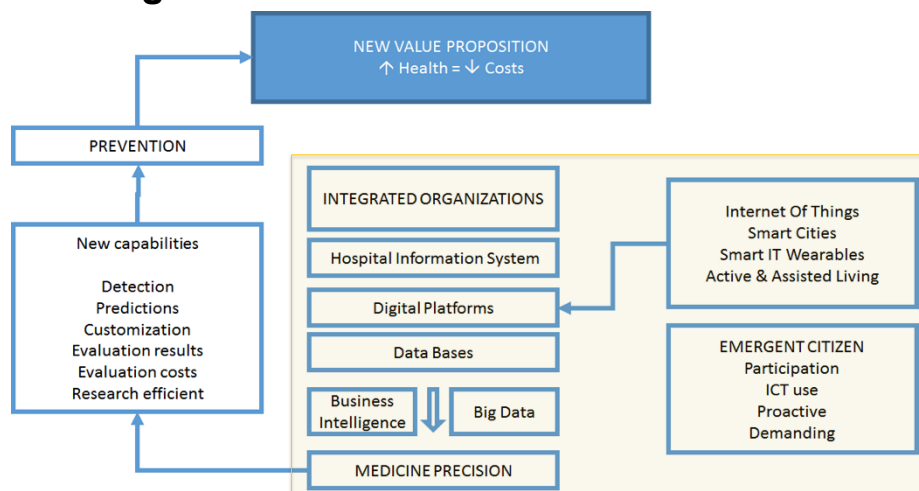
Processes

• Patient journey & Information Technology

- Communication with integrated care
- Consultation / Telemedicine
- Electronical appointments
- Patient Identification & tracing
- Closed loop medication system
- Information access for relatives
- Social & home care online platform

Processes

• Big Data



Culture

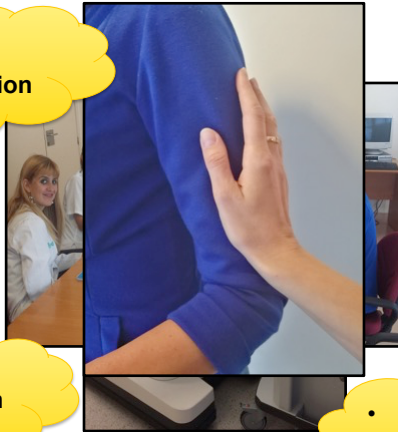
• (Re) - Humanization

• Personal Career

• Mindfulness

• Motivation

• Emotional ecology



(Re-)Humanization

- Focus on needs of employees / staff

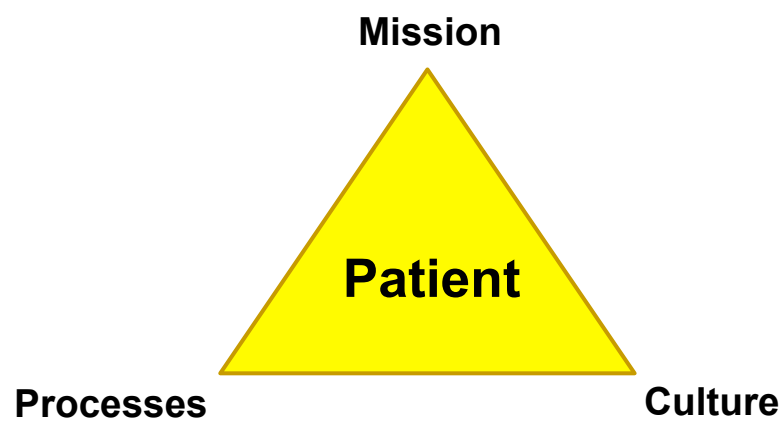


(Re-)Humanization

- Re-center care via delivery through people



What we want to bring home?



In all our languages...

Thank you

KIITOS

Sas efcharistó

Gracias

AITÄH

Merci

Obrigado

Dankeschön

Paldies

EYXAPIΣΤΩ