

Innovation in hospitals and healthcare: examples from Germany

2016



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Where were we?

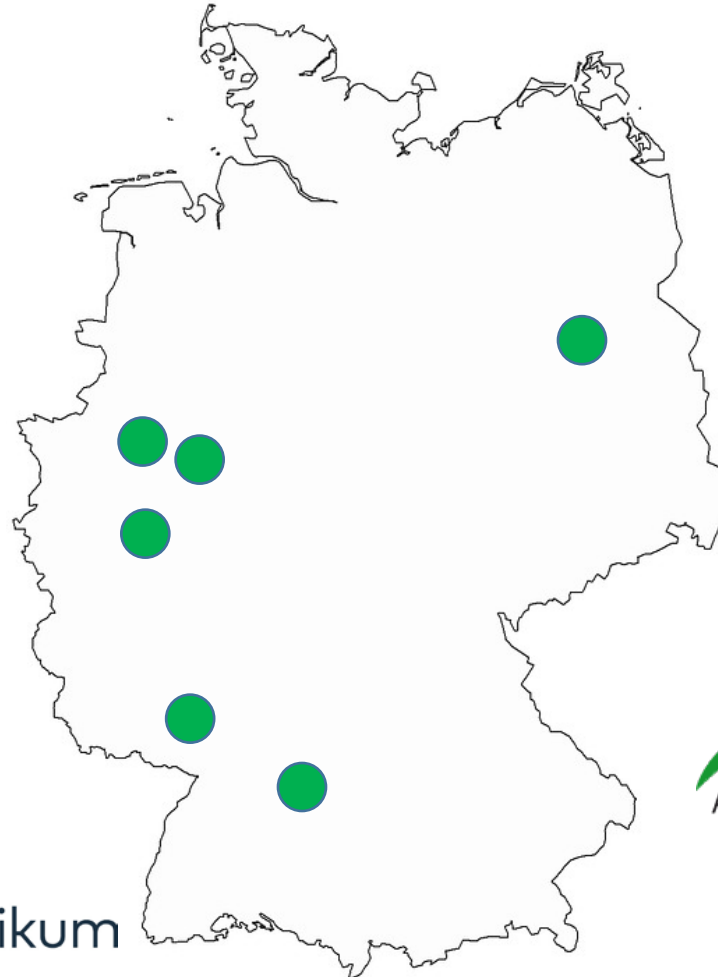


ST. ELISABETH GRUPPE 
KATHOLISCHE KLINIKEN RHEIN-RUHR

 KATHOLISCHE
ST. LUKAS
GESELLSCHAFT

LVR 
Qualität für Menschen

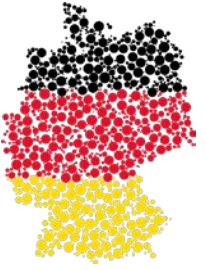
 Pfalzlinikum



DEUTSCHE
KRANKENHAUS
GESELLSCHAFT 


ALB FILS KLINIKEN

Innovation in Germany's healthcare: examples



1. Intercultural Dementia Companions
2. Magnet Hospitals
3. Bed Management App



1. Intercultural Dementia Companions



- Caring for people with dementia can be difficult, let alone when they come from different cultural backgrounds
- Bilingual people often lose ability to speak foreign languages

Intercultural Dementia Companion: what's involved?



- Support in native language and with regard to the patients' cultural values
- Caring, as well as explaining dementia, providing information about relevant services and giving advice on basic legal and health insurance issues
- Building relationships and trust



- Changing the relatives' perception about dementia



Becoming an Intercultural Dementia Companion



- 15-week training & 10-day internship

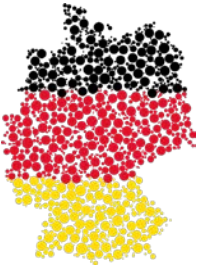


2. Magnet Hospitals

RKU University and
Rehabilitation Hospital in
ULM

UNIVERSITÄTS- UND
REHABILITATIONSKLINIKEN ULM

RKU.



What are Magnet Hospitals?

- Accreditation
- Model developed in the USA by American Academy of Nursing
- Some hospitals attracted nursing personnel like a magnet
- “Forces of magnetism”



Transformational Leadership

Structural Empowerment

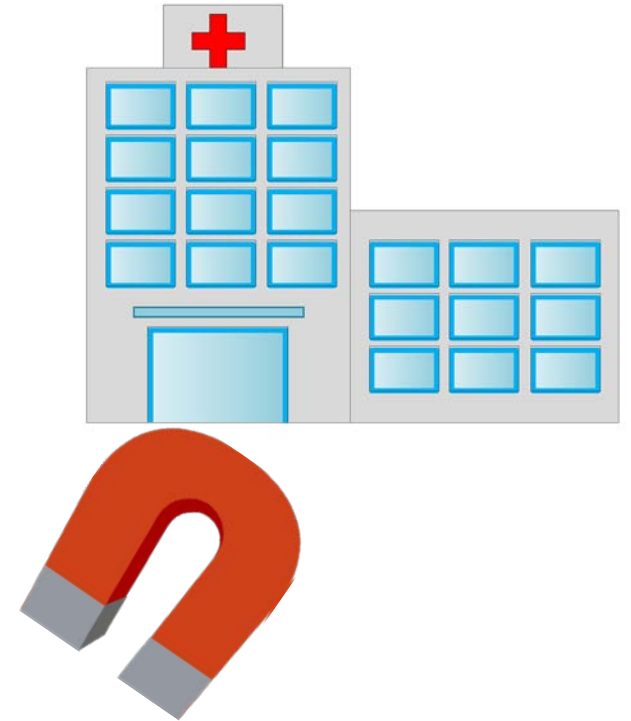
Exemplary Professional Practice

New Knowledge, Innovation and Improvements

Empirical Outcomes

Why be a Magnet Hospital?

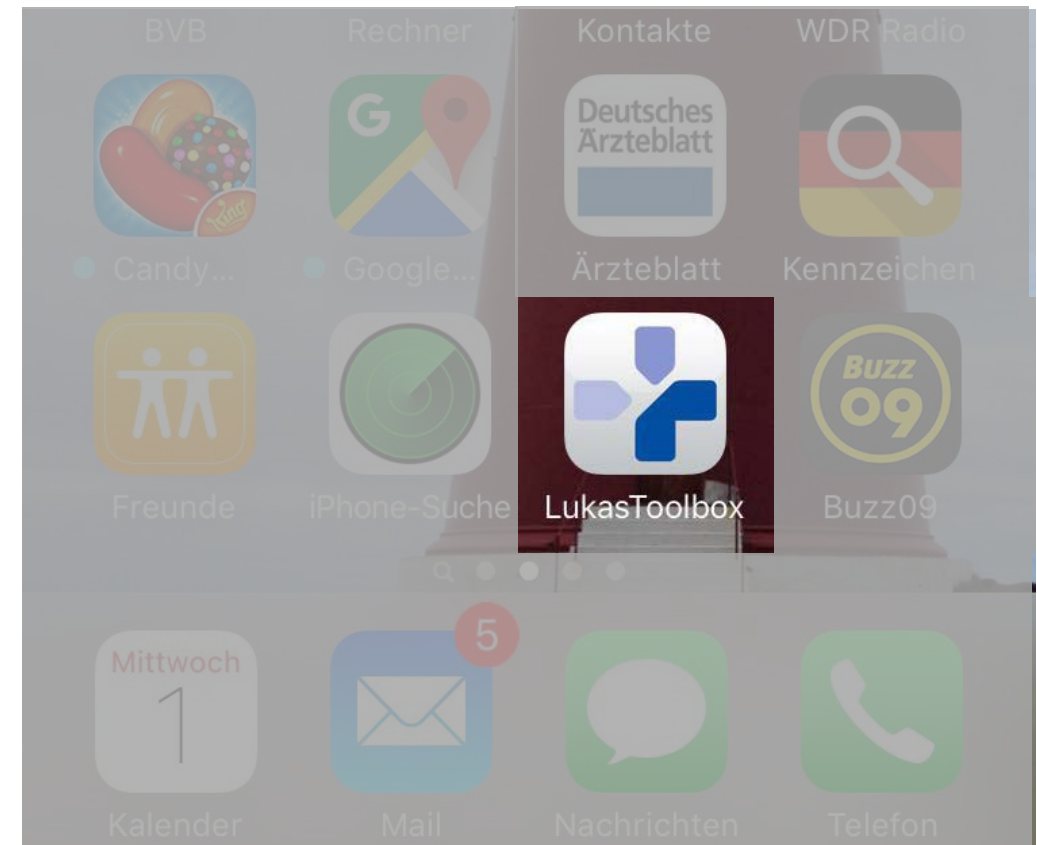
- Not just for prestige
- Higher patient and staff satisfaction
- Lower staff turnover
- Improved clinical outcomes (e.g. infection)
- Fewer complaints
- More innovation



3. Bed Management App



- Lack of oversight of bed occupancy
- IT developed an app



Telekom.de LTE 13:07 88 %

Freie Betten

Alle Stationen Lukas deluxe

STANDORT

St.-Josefs-Hospital

Aktualisiert 01.06.2016 13:07:03

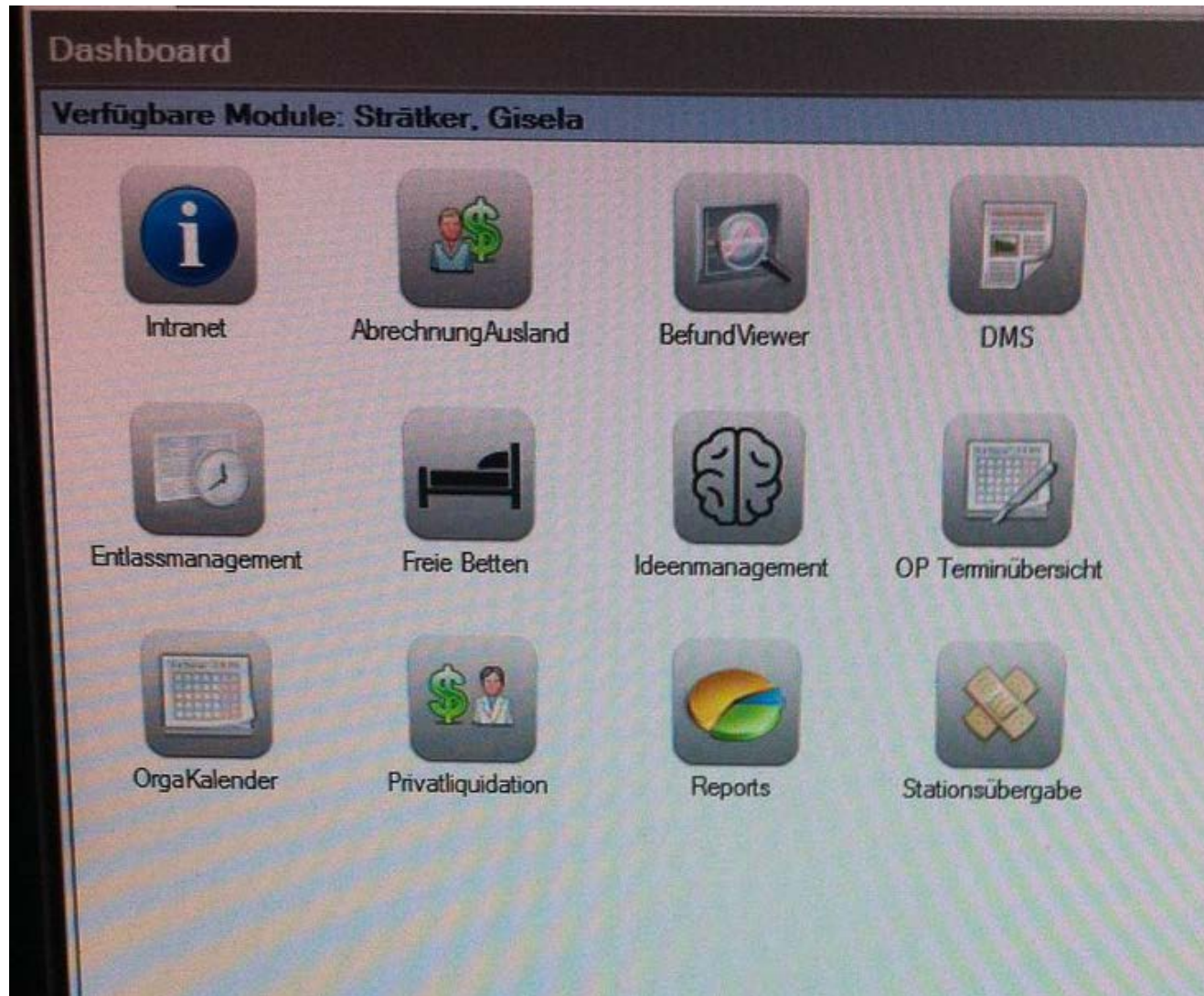
Betten gesamt	387
Betten belegt (stationär)	261
Betten gesperrt	51
Gesamt frei	71

BELEGUNG

Gesamt belegt 265

Begleitpersonen 4

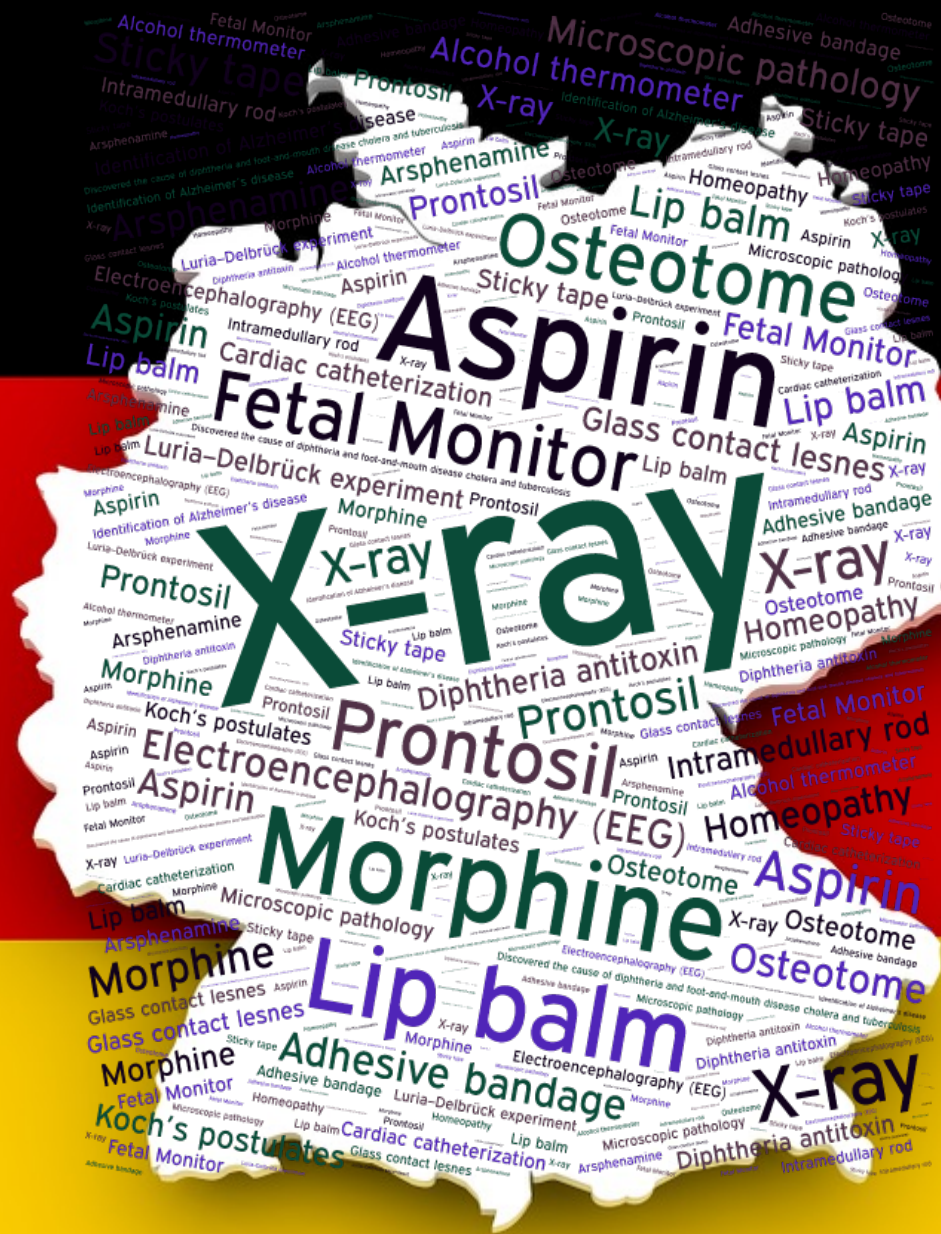
Module News Telefonverz. Einstellungen



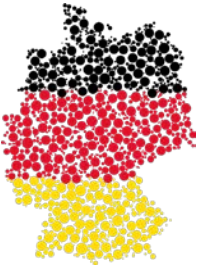
Benefit of the Bed Management App



- Better oversight of bed occupancy (admissions and discharges)
- Transparency and accountability
- Better patient bed management and more income
- Future plans: integrate it with the fire department responsible for emergency care



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