

# Innovation in Estonian healthcare

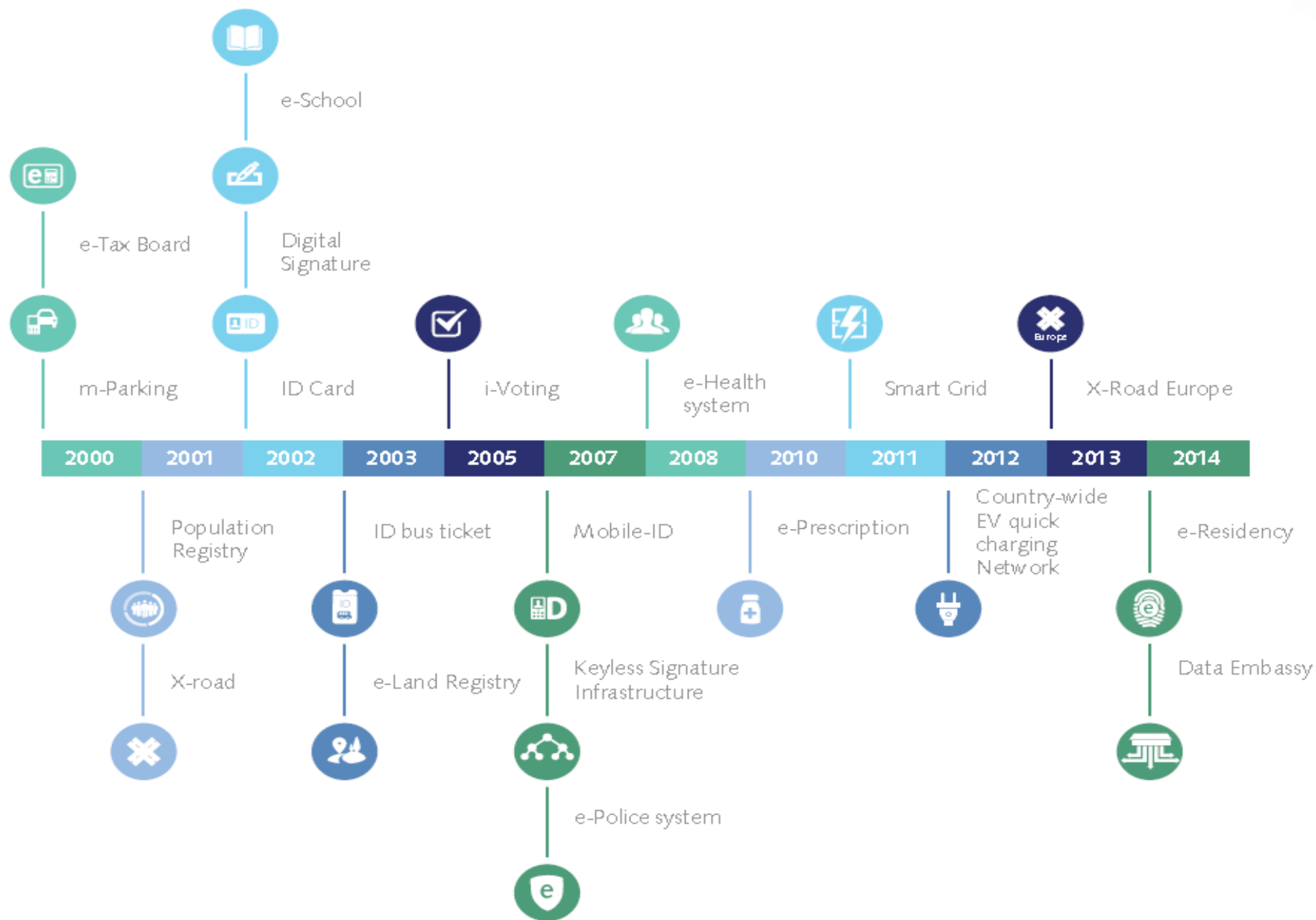


Steve Baguley, CCIO  
Svend Ulka Petersen, CIO  
Adrian Kobler, CIO

Scotland  
Denmark  
Switzerland























Arregistri teabesüsteem x Päring enda andmete va... x

https://www.eesti.ee/eng/services/citizen/riik\_ja\_kodanik/isiku\_paring\_tema\_andmete\_parimise\_kohta

Apps e-Estonia Arregistri teabesüsteem Estonia showroom Main page - eesti.ee Digilugu Arregistri teabesüsteem Kinnistusraamat e-Residency stat Covirtal Demopage Site map Advanced search

My Data Services Topics Contacts Teele Järveill Log out

Main page Services For a citizen The State and the Citizen Query of a person about queries of ... Add to My links Print Share

### For a citizen

- Housing
- Company and activity licence search
- Education and Science
- Environment
- Culture and Leisure Time
- Traffic
- Family
- Money and Ownership
- Travelling
- National Defence
- The State and the Citizen**
- Consumer Protection
- Health Care and Protection
- Benefits and Social Assistance
- Work and Employment

## Query of a person about queries of his/her data

The person can discover who (what institution) has made queries of his/her data. The result of the query displays a list of the queries for the person's data. This query allows a person to verify the use of his/her data by other persons (institutions).

This service is open for private persons.

*NB! All official forms are in Estonian.*

View sample information

### Related topics

- Police and Border Guard Board
- Rights and obligations of citizens
- Personal identity documents and applying for them

### Related institutions

- Ministry of the Interior
- Police and Border Guard Board

### Loetelu ühe isiku andmete pärimise kohta

Windows taskbar: Päring enda andmete... X GS(q) - Flash - G... 13.05.2018 12.05.



WC



Erakorralise meditsiini  
registratuur



5336

5340

5332

5332

Toaletid  
TRIAA2 1

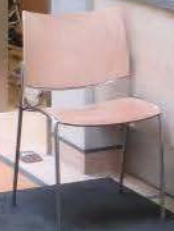


Erakorralise meditsiini  
registratuur

INFO

Enese- ja dokumentide registreerimine

Visiiditasu







**Уважаемые посетители!**

Персонал Северо – Эстонской Региональной больницы желает внести свой посильный вклад в решение проблем с которыми Вы к нам обратились. Предлагая современную, научно-обоснованную медицинскую помощь, мы обращаем Ваше внимание на факт, что многие правильные решения зависят от взаимной информированности. Поэтому просим Вас информировать медицинский персонал о любых важных деталях, которые необходимо учесть при проведении диагностических или терапевтических процедур как: аллергия, побочные явления или осложнения от лекарств или проведённых процедур, а у женщин - возможная беременность или кормление грудью.

**Teenindan**

**R 029** Kab. 1195-1

**K 025** Kab. 1195-1

**U 078** Ultraheli 4

**U 078** Ultraheli 4

**U 078** Ultraheli 4

**U 023** Ultraheli 5

**U 019** Ultraheli 5

**U 019** Ultraheli 5

**U 011** Ultraheli 5

**U 011** Ultraheli 5

6

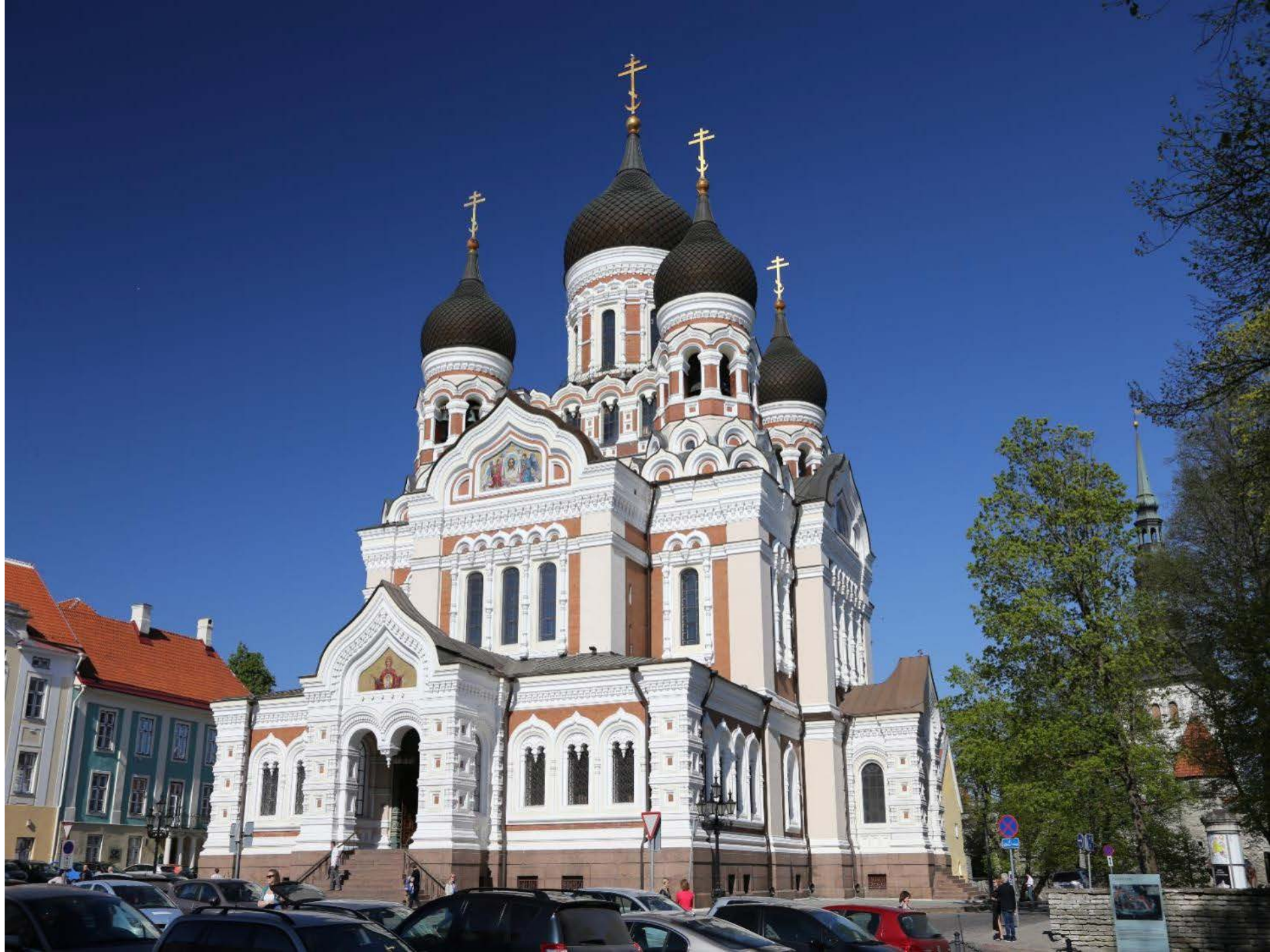
Kellaaeg 13:56 10/5 2016

K

SAMSUNG

SAMSUNG















































































PÄRNU

06.00,12,00.16.00,19.00




























Marta kuule,  
windooza  
pani täiega  
pange!

Ääh, pressi  
Ctrl+Alt+Del  
ja reboodi,  
dambjuuser!

Eesti külaelu 2050





















































# Innovations

Many innovations but some already exist in Denmark, Switzerland or the UK.

So we settled on 4:

1. The X-Road
2. The Estonian Identity System
3. Citizen control of data sharing
4. Family doctors seeing hospital data

# #1 The X-road

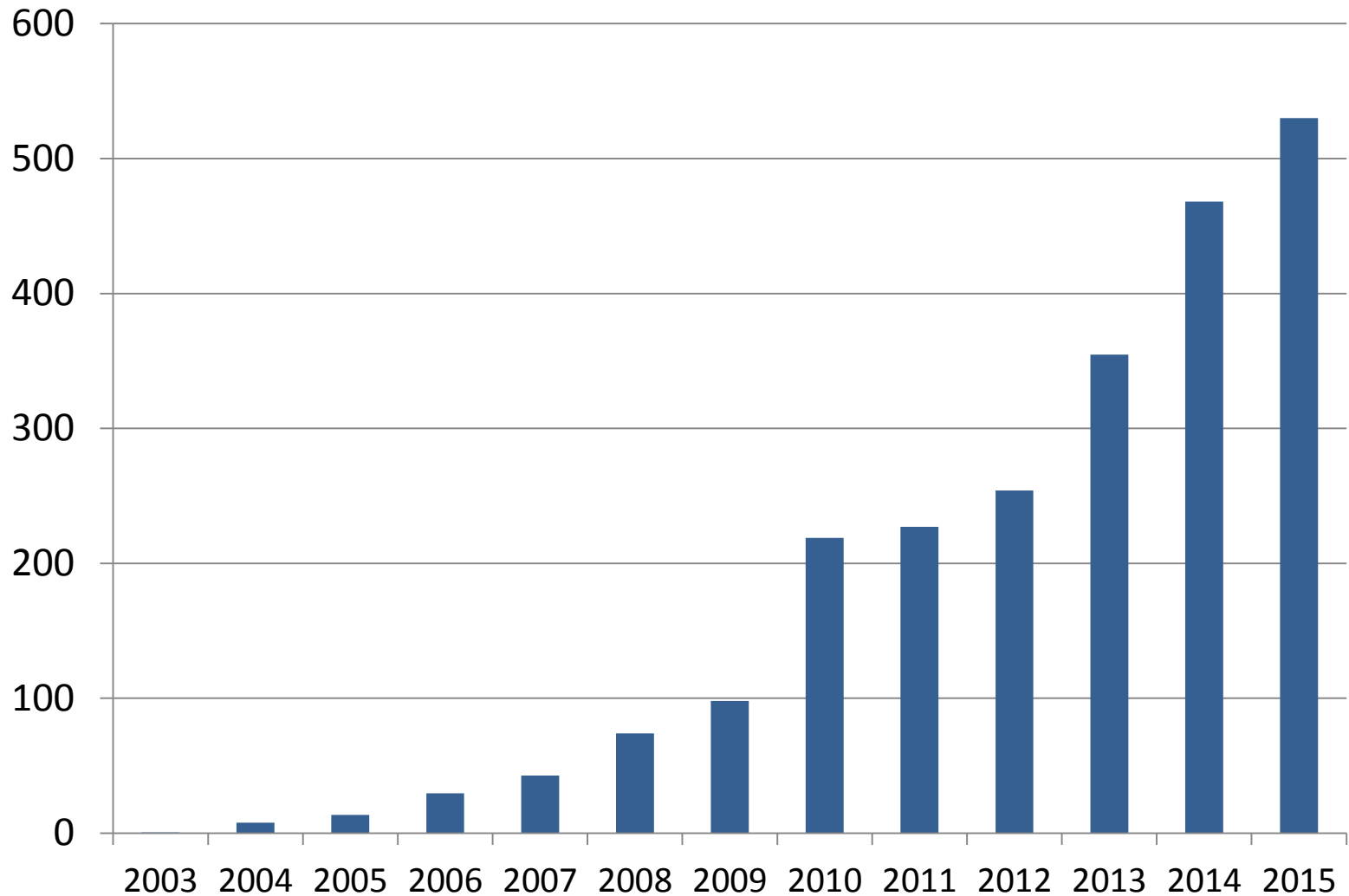
A system of encryption software and security servers that allows exchange of sensitive data across the public internet.

- Key enabler of healthcare integration
  - Links all state and private providers to the national clinical portal.
  - Each message is signed, authenticated and time stamped.
- Now moving to Blockchain-based encryption for even greater security.
- Finland planning to adopt the technology.





# X-road messages per year (millions)



<https://www.ria.ee/en/statistics-about-x-road.html>

# #2 Estonian identity system

The best developed ID system in the world:

- ID Card
- Mobile ID



Many functions including:

- Authenticating
  - The national health insurance card.
  - Accessing government databases eg patient clinical portal.
  - Picking up e-Prescriptions.
- Signing
  - legal equivalence to writing since 2000



- Aiming to move to SIM-free mobile ID
- Japan planning to adopt the same identity system

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Japan to implement ID cards following Estonia's example

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BY [SILVER TAMBUR](#) IN [TECHNOLOGY](#) · OCTOBER 24, 2015 · [12 COMMENTS](#)

TAGS: [E-ESTONIA](#), [E-RESIDENCY](#), [ESTONIANS IN JAPAN](#), [JAPAN](#)

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# #3 Citizen control over data sharing

National portal shows the citizen some of the data that the state holds about them.

- Show's who's seen their data
- Allows citizen to mask and reveal data in various ways

The screenshot shows the EESTi.e Gateway to eEstonia website. At the top, there is a header with the logo, navigation links (For visually impaired, Help, Eesti keel, English, Русский), a search bar, and a green navigation bar with links (Home, My Data, Services, Topics, Contacts) and an Enter button. Below the navigation bar, there is a 'Main page → Login' breadcrumb and links for Print and Share. The main content area is titled 'Login' with a Help link. It features two primary login methods: 'Login with ID-card' (KAART) and 'Login with mobile-ID' (MOBIIL-). The ID-card login section includes bullet points: 'ID card will allow you to use services' and 'Using ID card you have to fulfill simple safety requirements.' The mobile-ID login section includes input fields for 'Personal code' and 'Phone number', and an 'Enter' button. Below these, there is a 'Login via bank' section with logos for SEB, Swedbank, Danske Bank, Nordea, and Krediidipank.

EESTi.e Gateway to eEstonia

For visually impaired | Help | Eesti keel | English | Русский


Insert keyword Search

Site map | Advanced search


Home My Data Services Topics Contacts Enter

Main page → Login Print Share

## Login Help

 **Login with ID-card**


- ID card will allow you to use services
- Using ID card you have to fulfill simple safety requirements.


 **Login with mobile-ID**


\* Personal code:


\* Phone number:  Enter


### Login via bank

 SEB

 Swedbank

 Danske pank

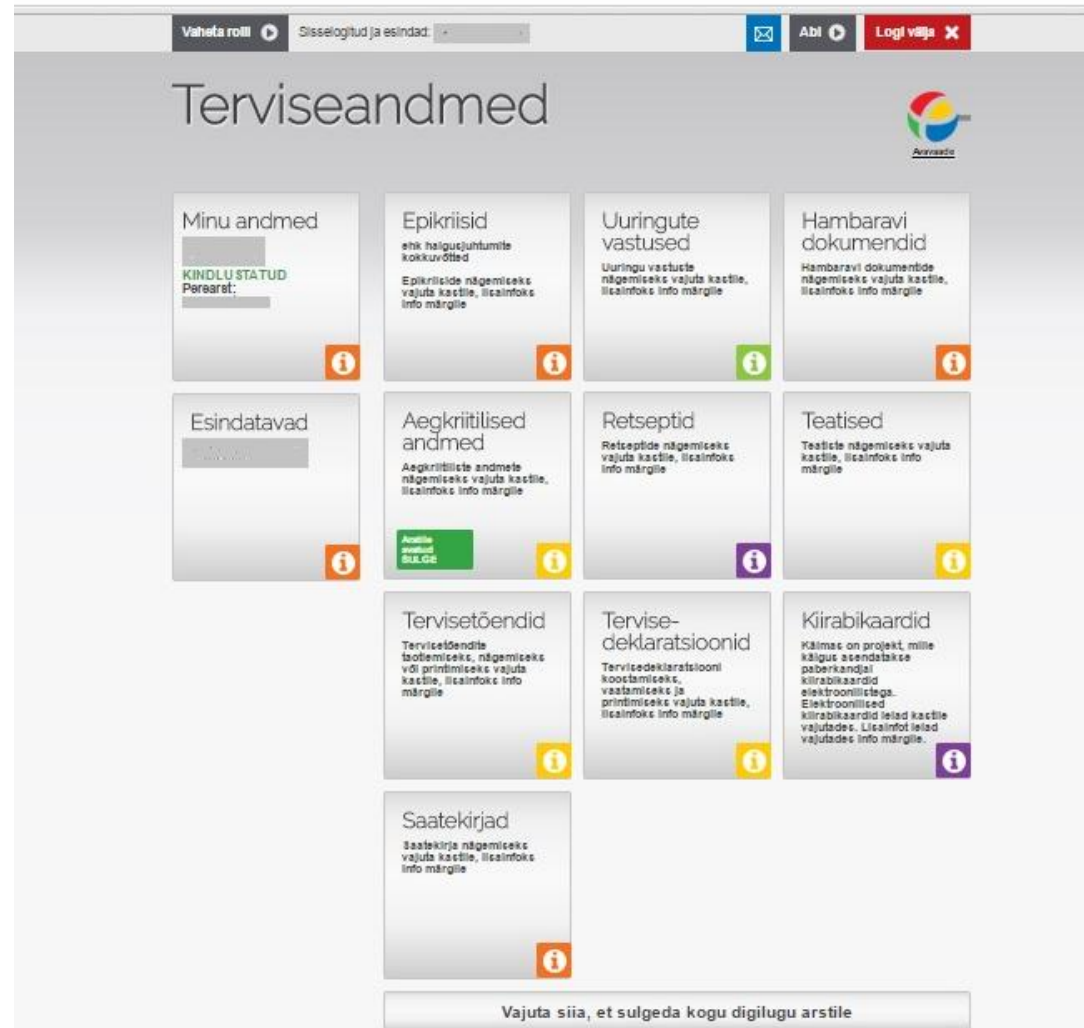
 Nordea pank

 Krediidipank



# Some options

- Can hide all data from all clinicians.
- Can hide specific documents from all clinicians.
- Can hide data from a specific clinician – eg a relative.
- Can allow other people to see your record – eg your spouse.



## #4 Family doctors seeing hospital data

- Many hospitals have their own clinical portals.
- A family doctor can access hospital data on patients registered to them as an individual doctor.
  - If patient sees another doctor the name of the registered doctor can be changed.



# Acknowledgements



A special thanks to Hedy Eeriksoo and the **Estonian Hospital Association**



**Offices of the state** for the insight to their plans and strategies



**Hospital and community staff** for their time



**Patients and citizens** for any inconvenience