



# ESTONIAN HEALTHCARE IN PATIENT SAFETY PERSPECTIVE

**HOPE AGORA 2013**  
**The Hague 10. June 2013**

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# HOPE Programme 2013



# **WHO definition of Patient Safety**



**Freedom for a patient from  
unnecessary harm or potential  
harm associated with healthcare.**

# Estonia

Parliamentary republic

Total area: 45 227 km<sup>2</sup>

Population: 1 370 000

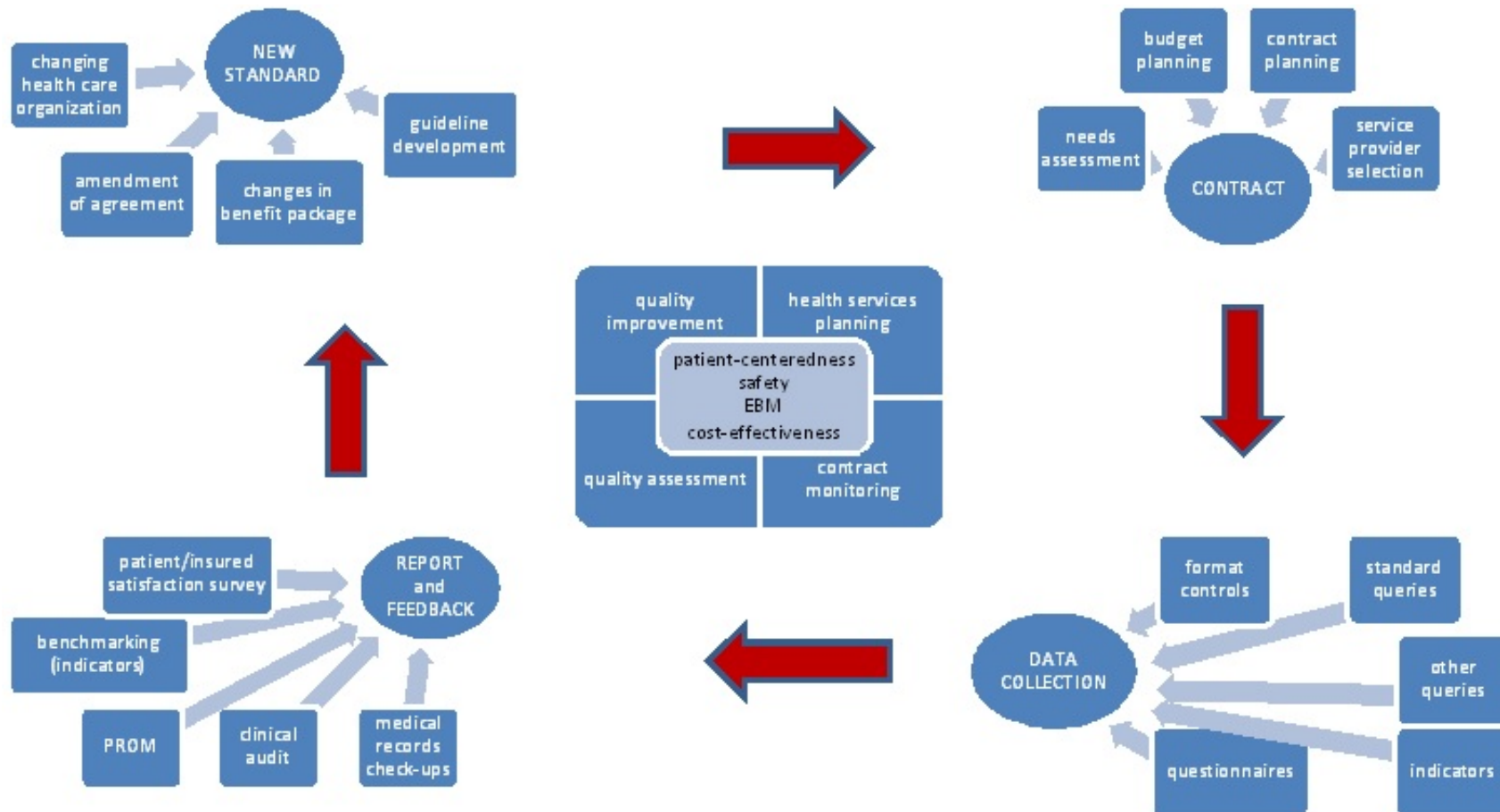


Regained the independence: 20th of August 1991

Member of the European Union: 1<sup>st</sup> of May 2004

Members in the Estonian Hospital Association: 23

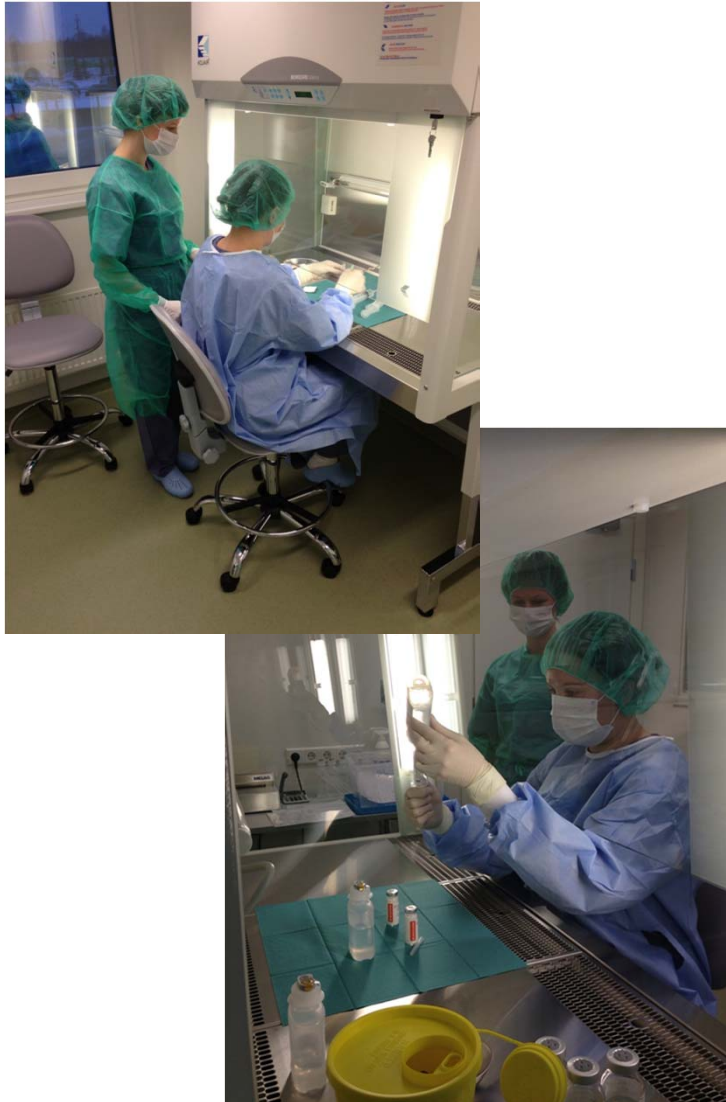
# Estonian Quality Model (Macro level)



# Quality of Healthcare improve Patient Safety



# Medication Safety



## **Pharmacies:**

- Storage, cold chain and transport.
- Negative pressure environment (cytostatic,...).

## **Administration of special drugs and blood products:**

- Check by two persons.
- Double check by one person.

# Hospital Infections Prevention

Isolation (Negative/Positive pressure)

Hands hygiene

Equipment Sterilization Departments







# Education and Training

## Legislation

The health care institution draws up a plan for the workers according to his/her speciality at least for 60 hours.

## Motivation measures

- 1.Special free days
- 2.Facilities shifts
- 3.Higher salaries after the end of education.



# Continuity of Care

Nursing Hospitals are part of the Hospital Organization and sharing the same management.

The Nursing Hospitals ensure continuity of care.



## Measures could be transferred to other healthcare systems

- Regulation on the number of the hours devoted to training.
- Nursing Hospitals is part of the hospital services.

# Appreciation

We thank the Estonian Hospital Association for an intensive and well planned programme.

We are sending our warm greetings to the National Coordinator, the Local Coordinators and all hospital workers we met through our journey in Estonia.



ESTONIA

THE BEST-KEPT SECRET IN

EUROPE

**THANK YOU**

**ΕΥΧΑΡΙΣΤΩ**

**GRACIAS**

**TAK**