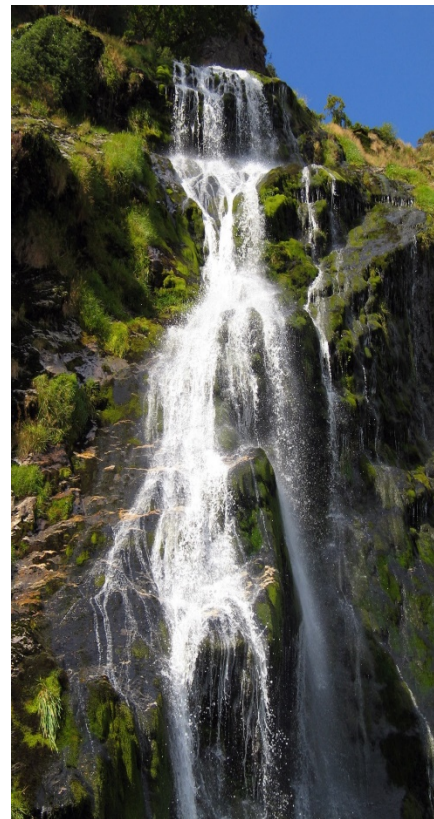




Ireland

HOPE Exchange 2016

eire



Introduction



Bodil Marie Clemensen

*Head Nurse Emergency Department
Regional Hospital Randers, Midregion of Denmark*



Ilon Metaal

*Senior HR Business Partner
Spaarne Gasthuis*



Merja Sankelo

*Nursing Director of Education
Hospital District of South Ostrobothnia*



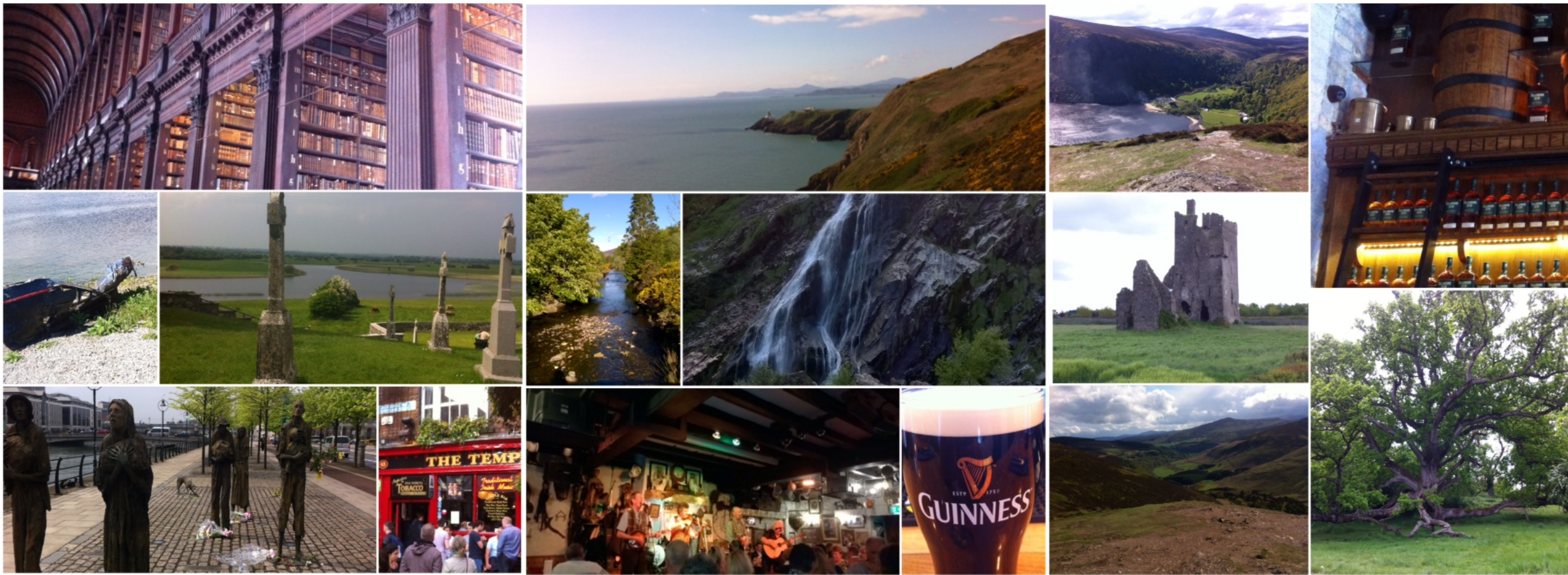
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Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



Nature & culture



Land of opportunity's

- Recovering from the economic crisis on the health system
- Doing more for less
- Healthcare is politics
- New minister of health launched a strategic plan for the next 10 years
- Reform programme: Integrated models of care
- Keywords: ownership, responsibility and prevention
- Values of nursing: “Care, Compassion and Competence”
- Back in HOPE Exchange Programme 2016



Empowerment

- Engagement of staff: People Strategy 2015-2018
 - Workforce planning: SAFETY CLUES
- Engagement of patients
 - Patient safety (quality improvement/HIQA)
 - Clinical governance
 - Hand hygiene
 - Patient boards and reviews



Awards 2016

Health Service Excellence Awards 2016

The Health Service Excellence Awards 2016 are designed to identify, recognise the real value we place on excellence and innovation across all of our health service. The Awards process enabled us to identify great service developments that can be shared and implemented, as appropriate, in different parts of the health system



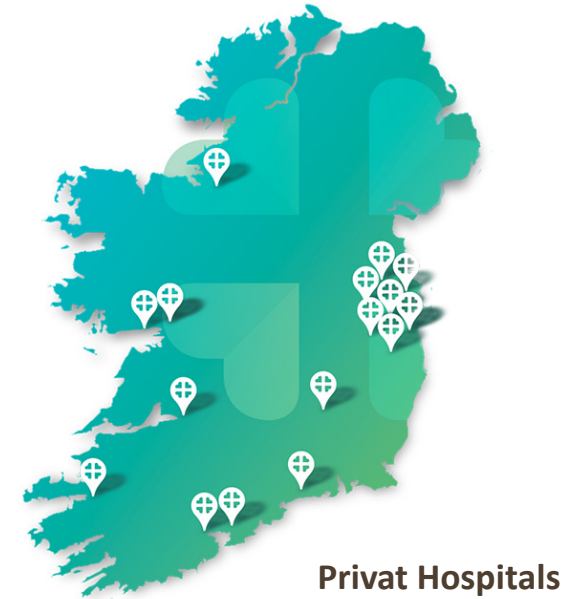
Health Summit 2016 Innovation Award

The annual Future Health Summit Innovator Award, now in its third year, is given to an emerging business that successfully integrates technology into their mission to improve healthcare quality in Ireland



Technical innovation


- Unique selling point for private hospitals is innovation
- Hermitage Medical Clinic
 - CyberKnife
 - Electronic Patient File
- Accreditation by international standards
- Private hospitals put the patient in the center



Privat Hospitals



Education: building a better health service

- Chief Nursing Officer: strategy map 2015-2017 including nursing values
- Care, compassion, trust and learning
- Continuous nursing education
- Back to nursing programme Hermitage Clinic
- Leadership
- # **hello** my name is...


The vision of the Office of the Chief Nursing Officer is a future where the contribution of nurses and midwives to the achievement of national public health goals, in partnership with other health and social care professionals, is optimised through policy development and implementation

The mission of the Office of the Chief Nursing Officer is to optimise the contribution of nursing and midwifery to health service priorities, in partnership with other health and social care professionals, and in the interests of service users, their families, and the wider community

A policy framework for staffing and skill mix for nursing (Phase I)

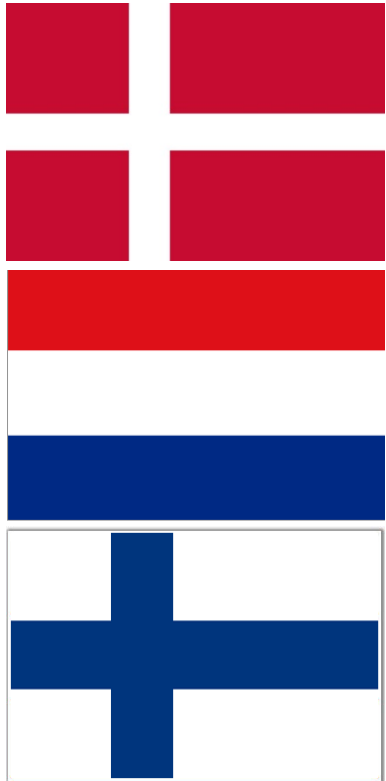
A policy to provide direction on the future provision of nursing and midwifery services in the community to support the overall health reform programme

A policy to provide direction on the future development of advanced and specialist nursing and midwifery practice within the context of the overall health reform programme

A policy on key performance indicators to measure the outcome and impact of nursing and midwifery

A position paper reaffirming the values of nursing and midwifery

Bringing back home to Denmark, Holland and Finland



- Regional education centers
- Organisation of the health department including a Chief nursing director and nursing values
- Workforce planning and skills mix
- Safety clues
- Integrated (clinical) leadership programmes, including clinical governance

Thanks to



and all the nurses,
chief nursing directors,
and staff. It was a great
pleasure visiting
Ireland

Go raibh maith agat