

A large Swedish flag (blue with a yellow cross) is waving in the wind against a clear blue sky. The background shows a coastal landscape with green hills and a body of water.

EUROVISION HEALTH INNOVATION CONTEST

HOPE Agora 2016
Sweden



SWEDISH HEALTH SYSTEM

- Decentralised and tax funded (regional and national)
- Regional organisation (21 regions)
- Strong primary care arrangements

HOPE Participants were hosted in:

Gävleborg, Västra Götaland and Kronoberg



INNOVATIONS FROM SWEDEN

1. Refugee health care
2. Quality improvement and patient safety
3. Person centred care



1. REFUGEE HEALTH CARE



- 163,000 arrivals to Sweden in 2015

The human rights approach: the healthcare services are Available, Accessible, Acceptable and of good Quality (AAAQ)

- 'Health check' invite within 2 weeks of arrival to Sweden
- Further treatment offered, if necessary
- Access to treatment using temporary ID Card
- Inclusion in childhood vaccination programmes



REFUGEE HEALTH CARE



Health centres are placed close to the local communities.

- Offer adapted care sensitive to cultural differences
- Involve 'health guides' in health promotion work
- Integrate highly qualified immigrants through internships



2. QUALITY IMPROVEMENT AND PATIENT SAFETY



Green Cross

- Introduces an easy way to identify daily risks, 'almost mistakes' and prevent harm
- Develops an attitude of prevention and improvement
- It is used systematically

Gröna korset



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NOT an opportunity to blame but to learn together



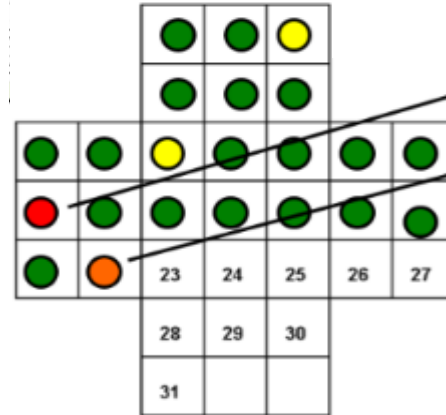
QUALITY IMPROVEMENT AND PATIENT SAFETY

- Daily discussion during staff handover on the ward (10 minutes)
- Multi disciplinary team learning opportunity

To identify :

- Serious harm
- harm
- risk of harm
- no harm

May 2016



2. Allvarighetsbedömning

- **Röd:** Allvarig vårdskada har inträffat (Lex Maria/Röd Alert)
- **Orange:** Vårdskada har inträffat
- **Gul:** Risk för att vårdskada kunnat inträffa
- **Grön:** Ingen vårdskada

- Results are used for quality improvement

3. PERSON CENTRED CARE



Supporting the individual to recognise their own strengths and abilities, enabling them to live an independent and fulfilling life.

- Patients participate in the development of standardised care pathways
- Self reported metrics are included in national quality registers
- Medical records are available for the patient to view



Relative



Nurse



Social worker



Patient



Physician

PERSON CENTRED CARE



- Patients are involved in decision making
- Relatives can be included in discussions
- Individuals are the expert in long term condition management

The second ward round

- Includes the patient and takes place in a separate room on the ward
- Developed by Kungälv Hospital



PERSON CENTRED CARE



<http://wardround.net/concept/>

INNOVATIONS FROM SWEDEN



1. Refugee health care
AAAQ



2. Quality improvement and patient safety
Green Cross



3. Person centred care
Second ward round



We have traditions....

We need innovation AND transformation
to deliver care for the future





PLEASE VOTE!

1



2

Gröna korset



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EUROVISION HEALTH INNOVATION CONTEST



- Cecilio Santander Vaquero, Spain
- Maria Luz Garcia Vivar, Spain
- Brigitta Schmoll-Hauer, Austria
- Gemma Snell, United Kingdom
- Heike Geschwindner, Switzerland
- Heidi Schijf, The Netherlands