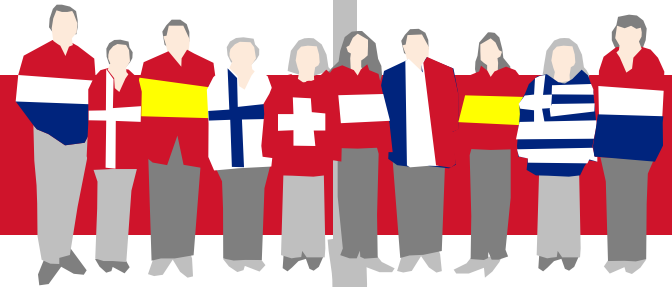
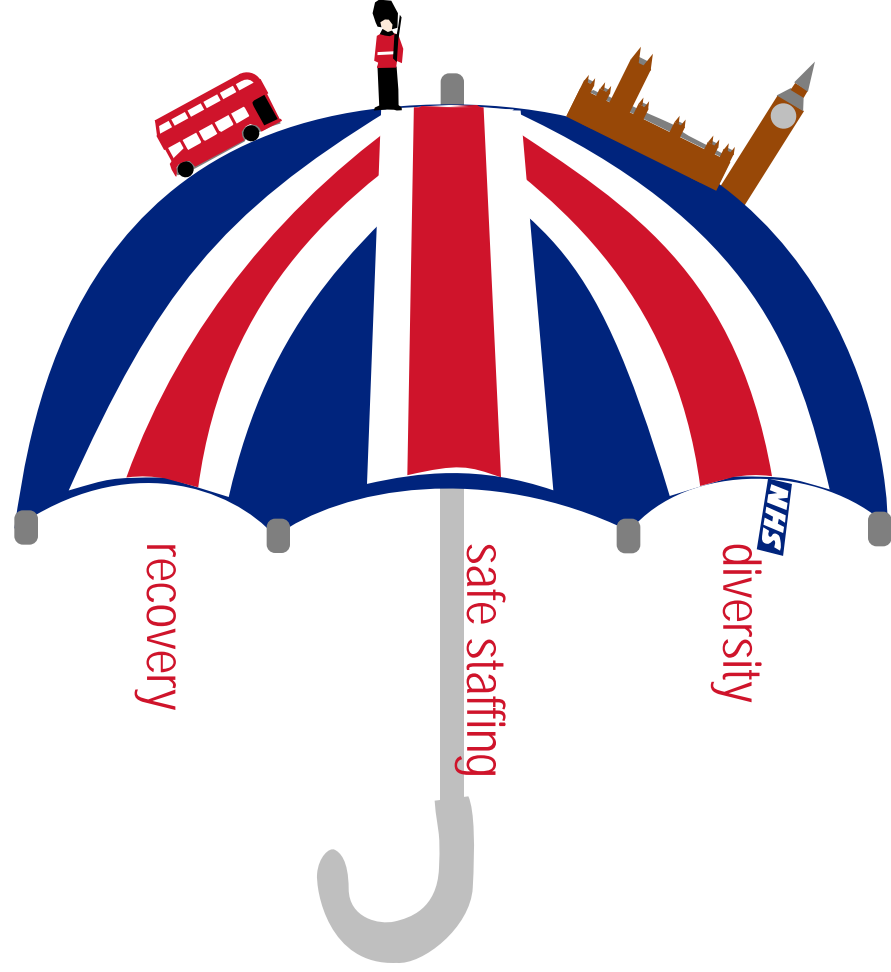


come stand under my  
**UMBRELLA**

H ospitals 2020 &  
O verall  
P artnership in  
E ngland





recovery

safe staffing

diversity



The image features a stylized Union Jack flag. The flag is composed of a white cross on a red background, with blue triangles in the four quadrants. The word "DIVERSITY" is written in white, uppercase, sans-serif font, centered within the white cross.

DIVERSITY



# Good examples

NHS Foundation Trust

## No place for discrimination

Challenge behaviour

Educate

and Support each other

Haltom Real Comics

## HEALTH CHECKS

Your Health Is Your Wealth

My name is Donna and this is my story....

## You can make a difference

## Practice guidelines for supporting Gypsies and Travellers

Birmingham Children's Hospital NHS Foundation Trust

## Black Minority Ethnic Advisory Group Meetings

Creating a buzz about diversity

Calling all Black and Minority Ethnic staff.

Do you want to enhance and improve staff and patient experience?

Attend and participate at the Black Minority Ethnic Advisory Group.

Date	Time	Venue
17th May 2015	10.00-12pm	Room 2
12th June 2015	10.00-12pm	BMES
22nd July 2015	10.00-12pm	Room 1a
20th August 2015	2.00-4pm	Room 1b
24th September 2015	2.00-4pm	Room 2
22nd October 2015	2.00- 4pm	BMES
18th November 2015	10.00-12pm	BMES
11th December 2015	2.00-4pm	Room 1a

**BOOK A SPACE:** To book a place at each meeting you will need to contact Frances W. [Frances.W@bch.nhs.uk](mailto:Frances.W@bch.nhs.uk) by 10th Nov 15

If you would like any further information please contact: [Frances.W@bch.nhs.uk](mailto:Frances.W@bch.nhs.uk) or by Fax: 0121 359 3100

## Practice guidelines for supporting lesbian, gay and bisexual (lgb) people

## Challenge, Educate and Support

Challenge behaviour

Educate

and Support each other

Tackling discrimination together

Staff guidance document

This document is for internal use only

# Diversity

- **UK** | globalization everywhere (patients, community, staff) for example in Birmingham 2019 white people will be a minority
- **NHS** | realise the need to change, see diversity in a different perspective
- **Innovation** | NHS is changing the perspective on diversity in different ways; in leadership, in patient / community engagement, in staff experience

The image features a stylized Union Jack flag. The flag is composed of a white cross on a red background, with blue triangles in the four quadrants. The text "SAFE STAFFING" is written in white, uppercase letters across the center of the white cross.

SAFE STAFFING





What is the optimal level and mix of nurses required to deliver quality care as cost-effectively as possible?

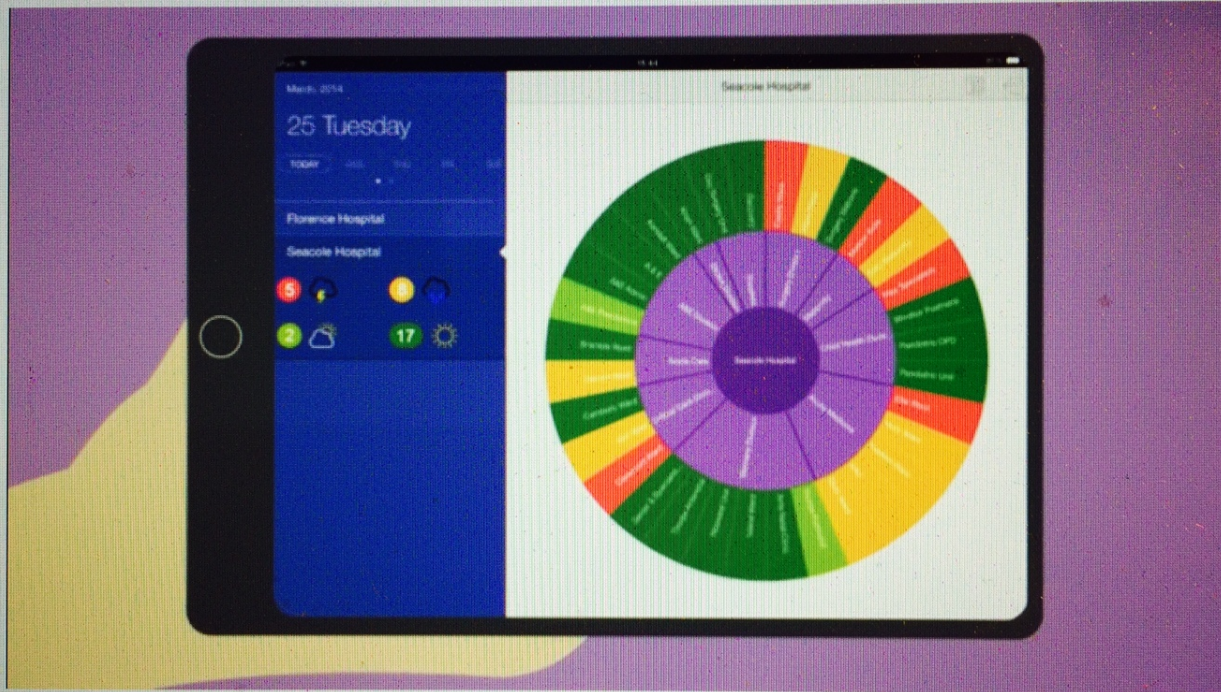
- In one year an average of 30,000 patient safety incidents related to staffing problems (NPSA)
- Evidence between increased Registered Nurses and hospital related mortality
- There is no current overview on staffing (establishment, staff in post)
- Evidence of the effectiveness of staffing – quality patient outcomes/nurse-sensitive indicators
- NICE guidelines

Is there software available  
which captures and reports  
on safe staffing?

YES!

- Successful implementation on 5 wards in Derby Teaching Hospitals NHS Foundation
- An actual and overall view of the staffing levels within the ward, division and trust
- A constant calculation between patient acuity and number of staff available

# Allocte Safecare Software



The image features a stylized Union Jack flag. The flag is composed of a white cross on a red background, with blue triangles in the four quadrants. The word "RECOVERY" is written in white, uppercase, sans-serif font, centered within the white cross.

RECOVERY



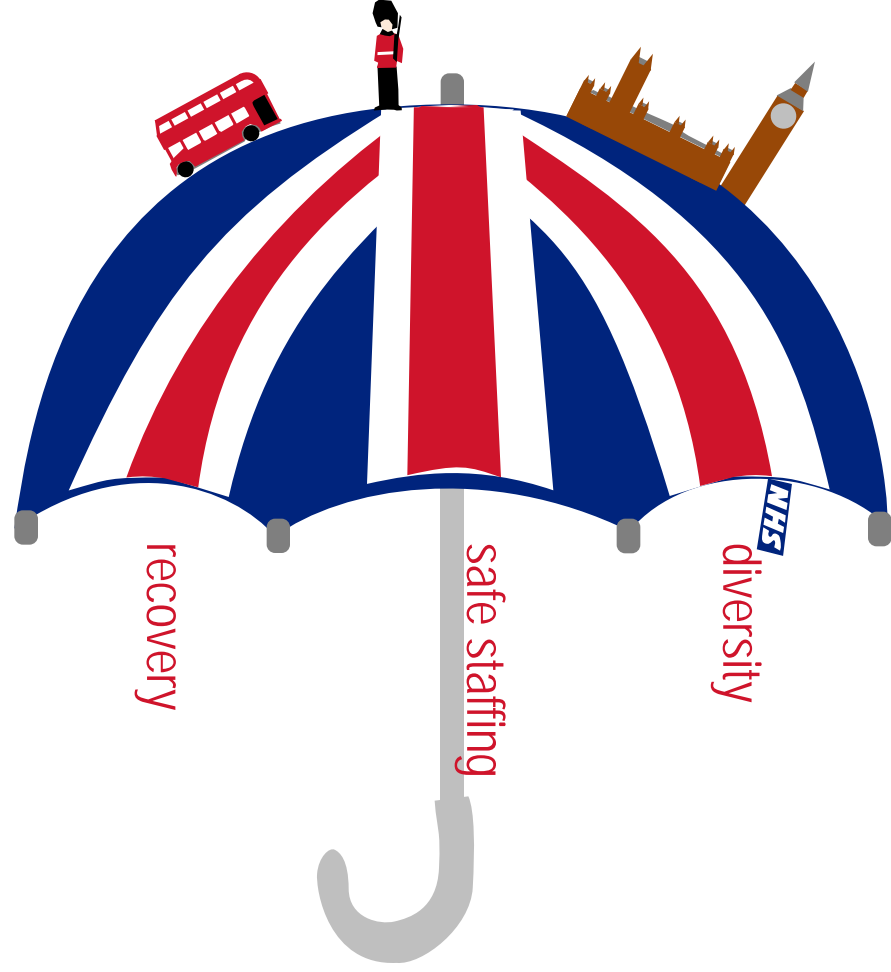


# Recovery

- ... is a **process** through which people find ways to live meaningful lives, with or without the ongoing symptoms
- ... is a **personal journey** of discovery that involves making sense of and finding meaning in what has happened
- ... provides an innovative shared **learning environment** for service users, carers, supporters and professional healthcare staff
- ... means becoming an **expert** in your own self-care, building a new sense of self and purpose and discovering your own resourcefulness
- ... **-courses/-workshops** are co-designed and co-delivered by people with lived experience of mental health challenges and mental health practitioners



*Recovery is the process of developing a new sense of self, meaning and purpose in life, the journey of the individual and those close to them in rebuilding a satisfying, hopeful and contributing life with a diagnosis of mental health problems. Deegan 1989*





Maurice

Lise

Alfonso

Mervi

Veronika

Franziska

Gilles

Silvia

Asimina

Freekje



THANK YOU